**Subject**: Welcome to the New Registration and Event Management System (REMS) – Launch Details Inside!

We are excited to announce that the new Registration and Event Management System (REMS) is now live!

Here’s everything you need to know to get started and make the most of the new system.

**LAUNCH DATES FOR KEY MODULES:**

|  |  |
| --- | --- |
| **Launch Date** | **Module(s)** |
| September 3, 2024 | * Registration |
| September 10, 2024 | * Meet Sanctioning * Reporting * Officials Qualification/Certification Information |
| September 17, 2024 | * Meet Entries by Clubs * Meet Entry Validation & Results |
| October 8, 2024 | * Official Deck Logs |

**GETTING STARTED:**

Access to the system will be granted once the Club Affiliation process for your club is complete. Please check with your PSO for further instructions and guidance.

Here is a list of some of the features you can expect to see once you are granted access:

* **Compatibility:** The new registration system will be accessible across all major browsers (including Chrome, Safari, Edge and more); the platform is also compatible on mobile devices.
* **Update Your Own Records:** Officials will now be able to update their own evaluation records in the new registration system.
* **Role-Based Permissions:** The new system includes role-based permissions, allowing customized access for different user groups.
* **One Profile:** You can access information and features for various roles through a single profile. Just one login will give you access to everything you need.
* **Support:** While the channels you use today for support will continue, we’ve added a few more channels to help support you and your team, including a central repository for resources and technical support – the REMS Knowledge Base (see below).

Here are a few features you can expect to be released later this season:

* **Official Certification and Qualification Reporting:** This feature will not be available at launch but will be implemented during the 2024-25 season. This is a top priority for us.
* **Administration Dashboard:** We are currently working on the design and implementation of a dashboard to provide our administrators with a view of key action items and quick action buttons to streamline in-system processes. We also hope to have this available in system for the 2024-25 season.

**REMS KNOWLEDGE BASE:**

We’ve set up a comprehensive **REMS Knowledge Base** where you can find everything you need to navigate the new system. This includes:

* An issue log and known workarounds.
* A direct link to submit support tickets.
* Training materials, user guides, and more.

Be sure to bookmark the [REMS Knowledge Base](https://sportlomo.atlassian.net/wiki/spaces/SCS2/overview) page and refer to it frequently for updates and new resources.

**INTRODUCING THE REMS BULLETIN:**

Starting this month, we’ll be sending out a **REMS Bulletin** to keep you informed about everything related to the new system. Each bulletin will include:

* Recaps of what you need to know about REMS.
* Updates on known issues and their solutions.
* Newly launched resources and features.

This information will also be available on the REMS Knowledge Base for easy access anytime.

**NEXT STEPS:**

* Continue to work with your PSO to complete the Club Affiliation process to gain access to REMS.
* Bookmark the [REMS Knowledge Base](https://sportlomo.atlassian.net/wiki/spaces/SCS2/overview) page and refer to it frequently for updates and new resources.

We look forward to supporting you as we transition to this new and improved system.

Thank you for your patience as we navigate the new system together.

Heather Birenbaum

Acting Associate Director, Operations